

Overview of the processors used in accordance with Art. 28 of the GDPR and potential transmission to a third-party country

As part of the contractual provision of services, uberall GmbH uses software solutions provided by third parties, which in this case are other processors within the meaning of § 28 of the GDPR. According to the contract processing order under the EU General Data Protection Regulation (GDPR), the client must give uberall GmbH the consent for the use of third parties as well as for transmission to service providers in a third country, under compulsory compliance with the applicable regulations.

Below are the service providers in question (Status as of: April 2020):

Processor/ Recipient	Purpose	Server (Third-party-country transmission)	Legal basis for data transmission (GDPR/Privacy Shield/DPA)
Amazon Web Services Inc.	Server/Hosting/ All personal client data	Germany	No transmission outside of EU
Aircall SAS	Telephone system / Cloud based	USA	DPA
Ask Nicely Limited	Net Promoter Score (NPS) Calculation and Analysis	USA	EU-US-Privacy Shield
Calendly LLC.	Scheduling appointments with clients	USA	DPA/ EU-US-Privacy Shield (pending)
DocuSign	Electronic Signatures	USA	EU-US-Privacy Shield
Dropbox Inc.	Data transmission/storage Client communication data	USA	EU-US-Privacy Shield
Engagio Inc.	B2B-Marketing and Leads-Tracking	USA	EU-US Privacy Shield
Eventbrite Inc.	Event organisation	USA	EU-US-Privacy Shield
Formstack LLC	Data acquisition / Data analysis	USA	EU-US-Privacy Shield
Google LLC.	Email communication with client (G-Suite)/Client communication data	USA	EU-US-Privacy Shield
Heap Inc.	Data analysis	USA	DPA
Hotjar Limited	Data analysis	EU	No transmission outside of EU
Hunter Web Services Inc.	Communication/Client communication data	EU	DPA
Invoiced, Inc.	Payment	USA	EU-US-Privacy Shield
Jotform Inc.	Data acquisition/ Location data, possibly Client communication data	Germany	No transmission outside of EU
LeadLogic GmbH	Communication/ Client communication data	Germany	No transmission outside of EU
LinkedIn Ireland Unlimited Company	Communication and exchange with clients / prospects	USA	EU-US-Privacy Shield
LogMein Inc.	Communication/ Client communication data (GoToMeeting/GoToWebinar/Join.me)	USA	EU-US-Privacy Shield

Lusha Systems Inc.	Data acquisition	USA	EU-US-Privacy Shield
The Rocket Science Group, LLC	Communication	USA	EU-US-Privacy Shield
Pipedrive OÜ	Organisation and communication	Germany (Server)/USA	In case of transmission: EU-US-Privacy Shield
Reventix GmbH	Communication/ Client communication data	Germany	No transmission outside of EU
Salesforce.com Germany GmbH	Project and Client Management/ Client contract and communication data	UK	Binding company rules, privacy shield, standard contract clauses
SendGrid Inc.	Communication/ Client communication data	USA	EU-US-Privacy Shield
snapADDY GmbH	Administration Contacts	Germany	No transmission outside of EU
Squarespace Inc.	Services/ Client communication data	USA	EU-US-Privacy Shield
Stripe Inc.	Payment	USA	EU-US-Privacy Shield
Telekom Deutschland GmbH	Communication/ Client communication data	Germany	No transmission outside of EU
Unbounce Germany GmbH	Data acquisition	USA	DPA
XING SE	Data acquisition/Communication	Germany	No transmission outside of EU
Yesware Inc.	Communication/ Client communication data	USA	EU-US-Privacy Shield
Zapier, Inc.	Communication / Payment	USA	EU-US-Privacy Shield
Zoom Information Inc.	Communication/ Client communication data	USA	EU-US-Privacy Shield